

# Transit Bus Safety & Security Orientation Seminar

Status of Program as of April 12, 2010

# Seminar Overview

- The Transit Bus Safety & Security Orientation Seminar provides an effective mechanism:
  - To familiarize stakeholders with the program's objectives
  - To develop and make available effective practices and resources that address the needs of transit bus agencies around the nation, regardless of their size, level of funding, or service requirements
  - For program stakeholders to meet and share challenges and best practices

# Seminar Focus

- Understanding the FTA Bus Safety and Security Program
- Identifying the elements of Transit Safety and Security Excellence
- Performing an assessment of a transit agency's safety, security and emergency preparedness
- Identifying a transit agency's best practices in safety and security

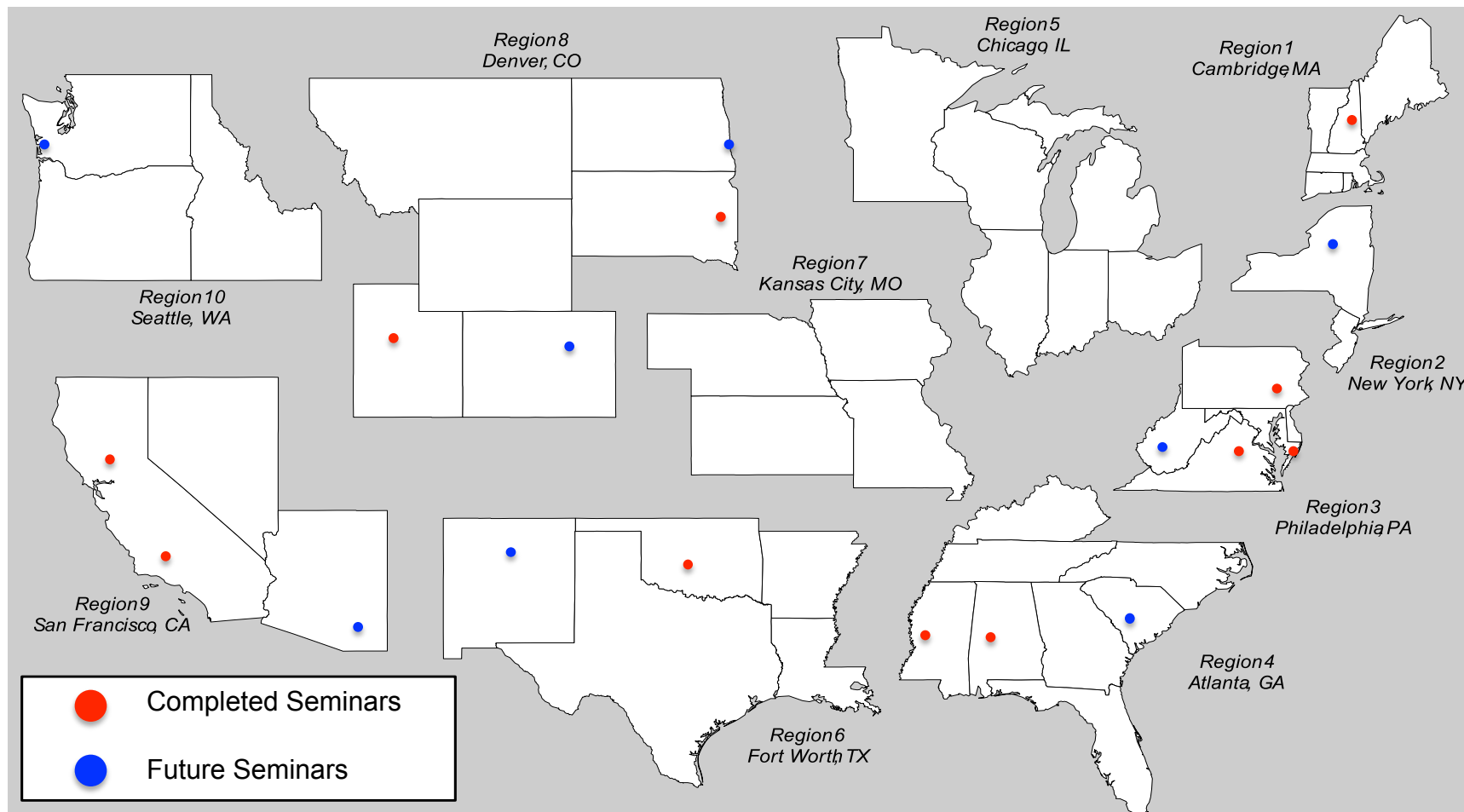
## Seminar Focus (contd.)

- Identifying gaps and needs in a transit agency's safety and security program
- Understanding the structure, use, and value of the FTA Bus Safety and Security web site
- Utilizing the website to locate and download information that will fill identified gaps and needs
- Creating a plan to achieve agency safety, security and emergency preparedness excellence

# Seminar Objectives

- Objective #1 - Provide an overview of FTA's Transit Bus Safety and Security Program, describing and demonstrating the various program components
- Objective #2 - Provide a forum for feedback from the State DOT representatives on program design and on critical issues that the program needs to address

# State DOT Seminar Map



# State DOT Seminars

- New Hampshire Bus Orientation Safety and Security Seminar
  - Manchester, New Hampshire
  - August 18-19 2008
  - 11 Agencies Represented
  - 16 Participants
  - 13 Evaluations completed
- UDOT Bus Orientation Safety and Security Seminar
  - Salt Lake City, Utah
  - September 29–30 2008
  - 8 Agencies Represented
  - 10 Participants
  - 5 Evaluations Completed

## State DOT Seminars (contd.)

- MDOT Bus Orientation Safety and Security Seminar
  - Ocean City, Maryland
  - October 22-23 2008
  - 19 Agencies Represented
  - 27 Participants
  - 27 Evaluations Completed
- Sacramento Bus Orientation Safety and Security Seminar
  - Sacramento, California
  - December 8-9 2008
  - 44 Agencies Represented
  - 44 Participants
  - 20 Evaluations completed



## State DOT Seminars (contd.)

- Los Angeles Bus Orientation Safety and Security Seminar
  - Los Angeles, California
  - December 11-12 2008
  - 23 Agencies Represented
  - 23 Participants
  - 20 Evaluations Complete
- Huron Bus Orientation Safety and Security Seminar
  - Huron, South Dakota
  - August 19, 2009
  - 13 Agencies Represented
  - 18 Participants
  - 17 Evaluations Completed

## State DOT Seminars (contd.)

- Pennsylvania Bus Orientation Safety and Security Seminar
  - Lancaster, Pennsylvania
  - September 23, 2009
  - 20 Agencies Represented
  - 34 Participants
  - 34 Evaluations Complete
- Virginia Regional Transit Bus Orientation Safety and Security Seminar
  - Purcellville, Va
  - October 20, 2009
  - 9 Agencies Represented
  - 15 Participants
  - 15 Evaluations Complete

## State DOT Seminars (contd.)

- Oklahoma Bus Orientation Safety and Security Seminar
  - Norman, Oklahoma
  - November 5, 2009
  - 20 Agencies Represented
  - 22 Participants
  - 22 Evaluations Complete
- Mississippi Bus Orientation Safety and Security Seminar
  - Natchez, Mississippi
  - December 17, 2009
  - 35 Agencies Represented
  - 43 Participants
  - 43 Evaluations Complete

## State DOT Seminars (contd.)

- Alabama Bus Orientation Safety and Security Seminar
  - Demopolis, Alabama
  - February 10, 2010
  - 22 Agencies Represented
  - 23 Participants
  - 23 Evaluations Complete

# Seminar Evaluations

- Facilitators distributed Evaluation forms to solicit feedback on workshop participation
- Forms allow participants to evaluate each of the workshop sessions:
  - Session topic was of high interest and relevance
  - Session objectives were realistically met in the time allowed
  - Session facilitators/speakers were well prepared, knowledgeable, and effective presenters
  - Session provided an opportunity for participant interaction and feedback

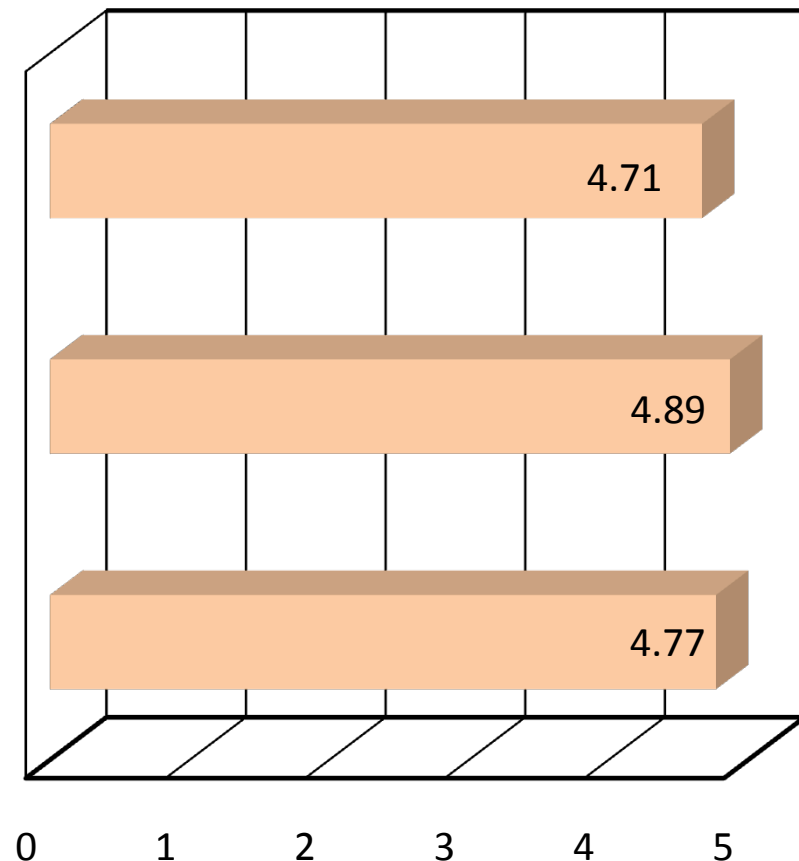
# Elements of Bus Safety & Security Excellence



Participants had the opportunity to interact and provide feedback during the session.

Session speaker was well prepared, knowledgeable and effective.

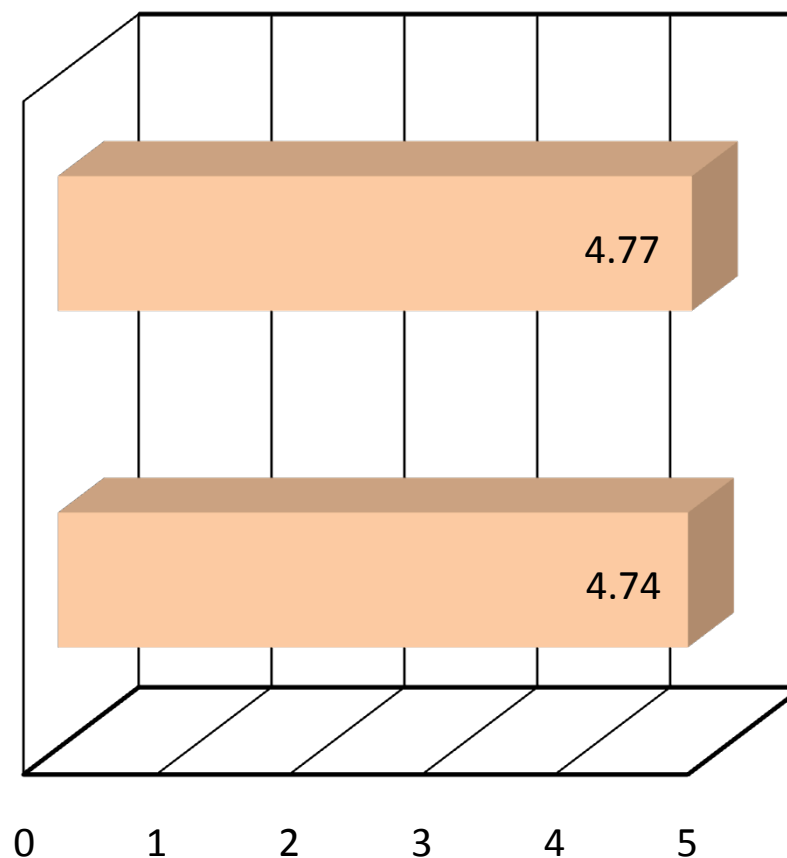
Session topic was of interest and relevance.



# Overview of Onsite Review Process

Session speaker was well prepared, knowledgeable and effective.

Session topic was of interest and relevance.

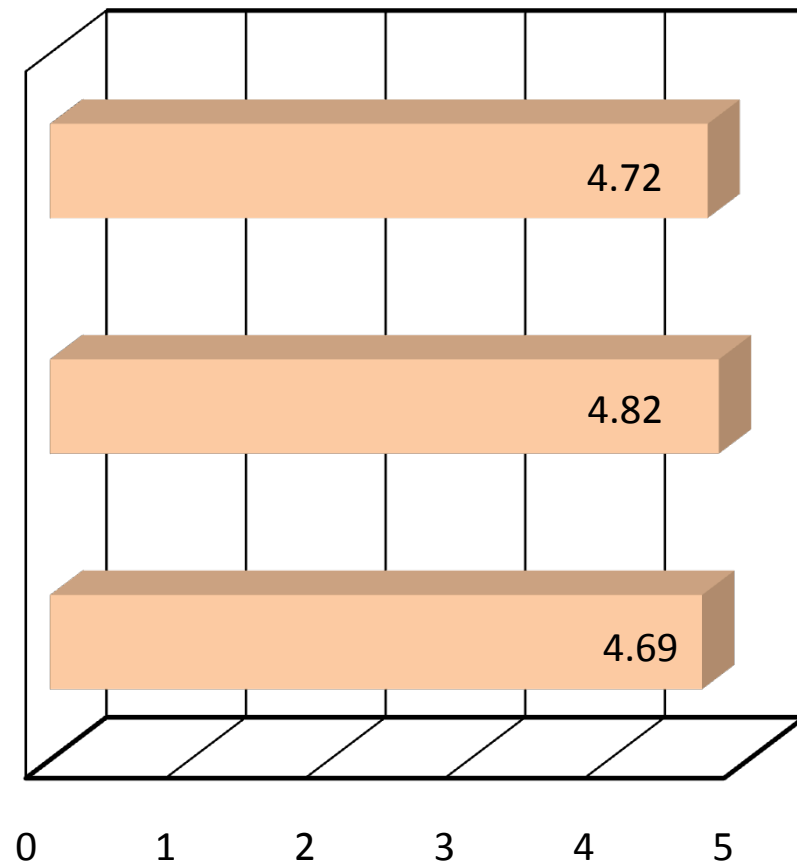


# Steps for Program Implementation

Participants had the opportunity to interact and provide feedback during the session.

Session speaker was well prepared, knowledgeable and effective.

Session topic was of interest and relevance.



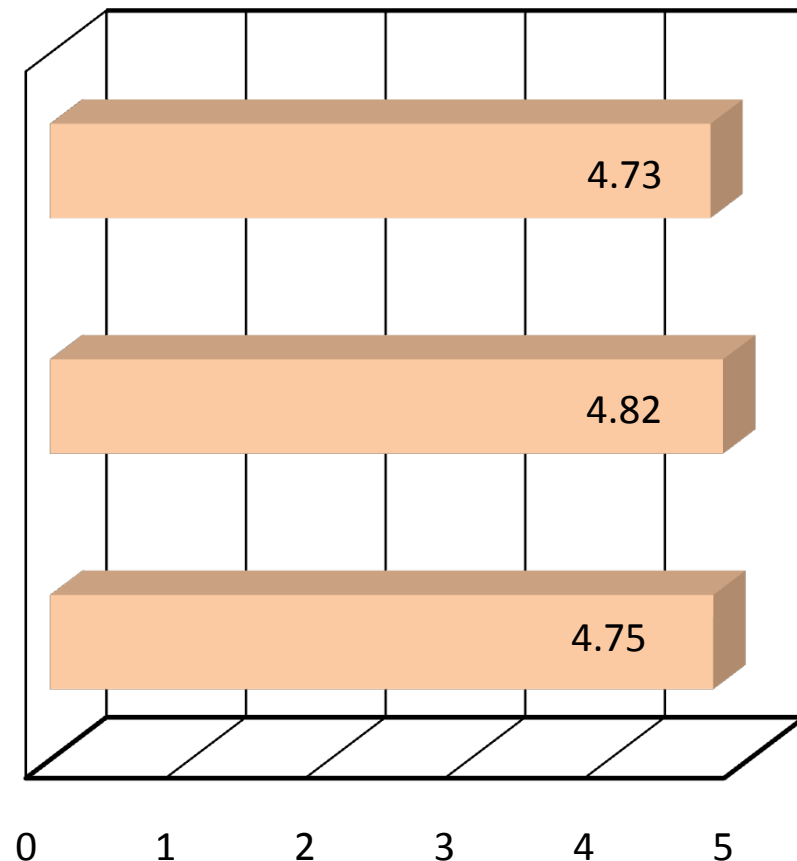


# Discussion of Self-assessment Process

Participants had the opportunity to interact and provide feedback during the session.

Session speaker was well prepared, knowledgeable and effective.

Session topic was of interest and relevance.



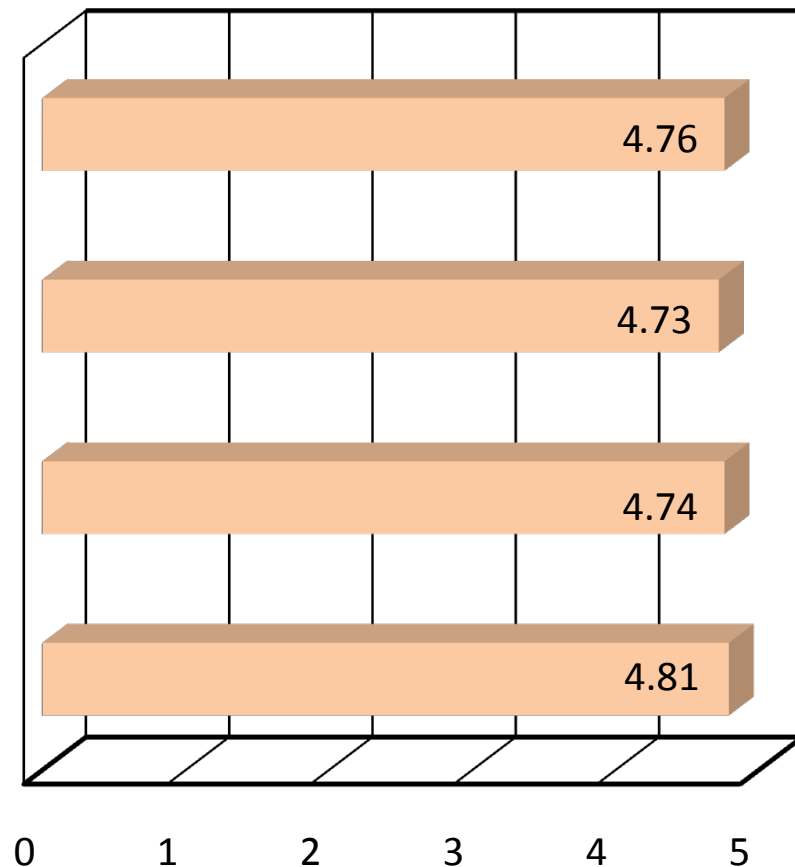
# Demonstration of the Bus Safety & Security Website

You feel familiar enough with the website to begin using it upon your return home.

Participants had the opportunity to interact and provide feedback during the session.

Session speaker was well prepared, knowledgeable and effective.

Session topic was of interest and relevance.

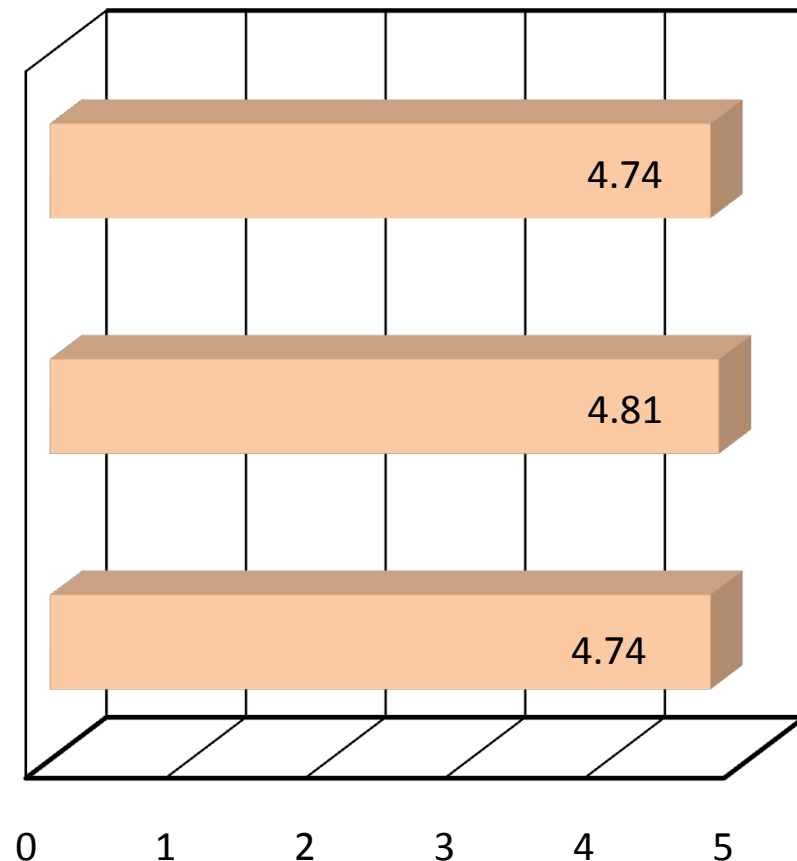


# Using the website to fill identified gaps

Participants had the opportunity to interact and provide feedback during the session.

Session speaker was well prepared, knowledgeable and effective.

Session topic was of interest and relevance.

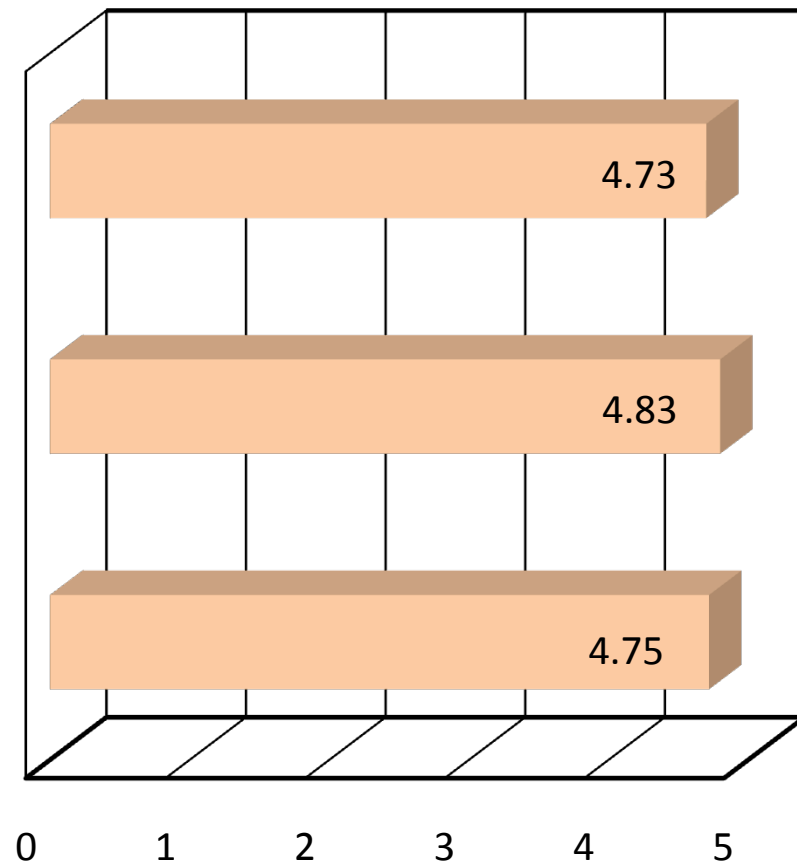


# Creation of System Safety and Security Action Plans

Participants had the opportunity to interact and provide feedback during the session.

Session speaker was well prepared, knowledgeable and effective.

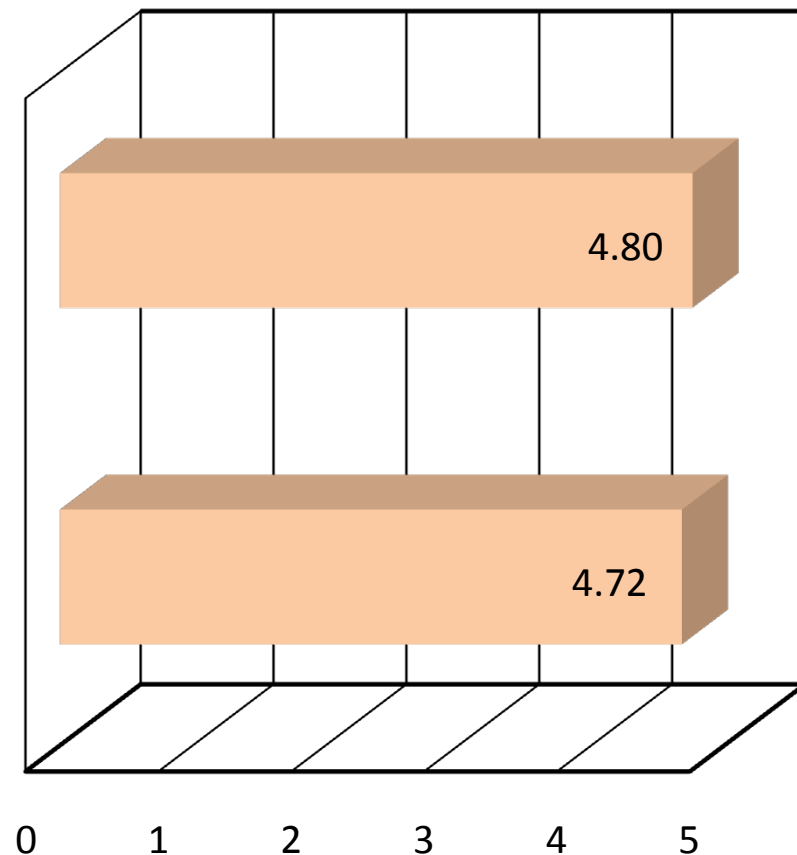
Session topic was of interest and relevance.



# FTA and State DOT expectations

Session speaker was well prepared, knowledgeable and effective.

Session topic was of interest and relevance.



# Feed Back

I now have the info needed to put together a good Driver Handbook and training regiment.

The ability to access all the information on the website is great. It makes it very convenient and time wise to have resources to utilize to improve our transportation system.

I am happy to see SSEP is alive and improving!!!

I was very pleased to hear about the website. We will be able to benefit from the information about what is suppose to be in our handbooks, policy and procedures.

Though our drivers receive in-house training this seminar has made me realize the need to assure that these trainings are properly documented. We will have drivers sign that they have received certain trainings and that they understand the context and know how to utilize it properly.

The Team was outstanding!!

It was a great Program!

# Feed Back

Expectations of a very practical, useful tool. Great Resource.  
Long Overdue. Will real help both small and large transit operators.

Don't get discouraged. Big project but the results and rewards will be very beneficial.  
Look forward to using these resources.

This is an incredible program/website that gives the tools we need to receive the best technical assistance available. I am excited and feel re-energized in my personal ability to help my sub-recipients reach there potential Thank you!!

A similar website for "Grant Management" would be great. Also it was once described to me that Transit Programs are like a million piece puzzle, each piece similar but knowing how to fit it together is the hard part. I feel like we have been given the puzzle box lid with the picture on it!!

Very beneficial, FTA is heading in the right direction, It was very valuable.

Great course a very needed tool for our industry. I am excited to put it to use.

# Feed Back

I found that there is wealth of information for the transit industry that us being made available for me.

The Sharing of information was great. The instructors were very welcoming, knowledgeable, and very enthusiastic about the program.

I will be able to use most of the elements for planning and development as the CART system evolves and grows!

The workshop has allowed me to better evaluate existing policies and to provide the resources to improve policy level, foster personnel in towns that CART Serves.

I found the entire 2 days was very beneficial. The website is something my staff and I will definitely benefit from for many items we are dealing with in my service program. I like the "user friendly" website.

Level of Detail: The information and experience of presenters (Ream) was excellent and I would not have been bored if some of the topics were discussed even further in detail.

I found the self assessment was the most beneficial part of the seminar. I am looking forward to the website.



# Feed Back

I can say with a large degree of certainty that this was one of the best seminars I have ever attended. All of the presenters were both knowledgeable and articulate. Ream Lazaro is a wealth of information and a truly impressive resource.

Ream was an excellent presenter and commented on several issues that I was not aware of which highlighted areas I need to pay attention to.

This was a very good, the most helpful thing will be when the website goes live.

The fact the website will be available to assist in writing policy, procedures, etc, have information available on a given subject that can be tailored to our property is extremely helpful. Looking forward to seeing the program. Andy did a great job in demonstrating the website.

The website information was very helpful. The examples and stories shared by Ream were fantastic.

Very useful, we needed this instruction and website a long time ago.

Ream is a true Professional with real experience. He relates well with all operators and administrators. This is an excellent technical assistance program with usable resources that has saved my program tens of thousands of dollars.

# Feed Back

The Core Foundation for a comprehensive, effective Safety and Security program was most beneficial to me.

The Discussion regarding federal and State requirements was very beneficial. Also having a discussion on how to prioritize elements to be implemented in small rural programs. Excellent seminar for new transit managers.

Everything was presented excellent, and we were all taken care of very well.

The sign-on capabilities in regards to passwords and multiple registrants per agency is paramount.

The instructor has a wealth of knowledge and is able to share it with people in a relevant manner. He was very upfront about what this program can and can not do.

I am New to my Department and Received a lot of information to look at that I will be over seeing.

What was most beneficial was the personal insight from the FTA Contractor about best practices.

# Feed Back

This was an exact training and ream was well knowledgeable regarding all info, also it was quite interesting to hear instances around the state, it made everything realistic.

After attending the session today, I really have my work cut out for me. I enjoyed today!

I look forward to using this site. It will help in filling the gaps that I know I have and with limited resources there is no excuse to not being "on top" Thanks again.

So much good material. The new website will be awesome!

I look forward to using this site. It will help in filling the gaps that I know I have and with limited resources there is no excuse to not being "on top" Thanks again.

Ream did an excellent job of not only presenting the material but building enthusiasm among participants for using the website and the material once things are available.

Excellent program. Ream is the best in the industry!

# Feed Back

Excellent and all the Transit Agencies should attend. We currently have a SSEPP Plan and would rate our agency a B-. We are continually working on all the gross issues that we need to address in our system. The presenters were excellent.

Excellent speakers and presentation, well worth attending.

Presentation was great, thank you!!

Very well done, looking forward to using the website!!

Speaker kept everyone's Attention. Very knowledgeable and well spoken. Great Job.

Thank you for choosing Ream Lazaro to be the presenter. His sharing of experiences and knowledge is most helpful.

I plan on visiting the website to gain information often.

# Feed Back

Great project. Valuable information!

This should not be optional, it should be mandatory!!

Information was excellent and presented very nicely.

This Session was very well received, I'm glad to be a part of this seminar.

Excellent Presentation. The speaker provided real life experiences of situations he has experienced that were both meaningful and helpful.

The speaker has a very positive/powerful influential affect. He raises your enthusiasm and makes you want to learn more about the FTA and off of the different information is has to offer. The speaker also showed us how to affectively use the tools and how to create a more safe environment for yourself and the community.

Great presentation, Ream kept the audience's attention and interest. These are very relevant topics to one of FTA's major objectives. Thank You!

After leaving this seminar I feel better equipped to inform my drivers on precautionary measures involving safety and security in and around the work force.

These seminars are much needed and gives us the opportunity to improve our situations with the backing of both the state and Federal Guidelines

Very good speaker!

# Feed Back

I am very excited about using the website. I believe it will be very use. Thank you!!

Website will be a wonderful resource for our agency!

New information is an asset to me and will provide the tools to improve my skills to operate and train in our system.

Can never have a rough training on safety and security-excellent!!

The information I received from this seminar was very informative and was instrumental to introducing to my agency different tools that should be useful to make us more effective and safe. Job well done.

The training was excellent; the resources on the website are invaluable. Thank you for sponsoring this training in Alabama